



PROVISION OF A PERFORMANCE MANAGEMENT SOFTWARE SYSTEM FOR A PERIOD OF THREE YEARS EXTENDABLE FOR ADDITIONAL TWO YEARS

BID DESCRIPTION:

BID NUMBER:

EWSETA/RFP/07/2021

ISSUE DATE:

FRIDAY 04 FEB 2022

NON-COMPULSORY BRIEFING SESSION DATE:

WEDNESDAY 16 FEB 2022

CLOSING DATE:

MONDAY 07 MARCH 2022

QUESTIONS	ANSWERS
Will the current system continue to be used while the new system is being developed	No. The new service provider will be appointed with their PMS.
What is the time period allowed for the system design & Implementation	The requirement is to have a system in place already before responding to the PMS tender.
Are the queries and answers going to be sent to the bidders who attended the briefing session	Everything will be published on the website
How many staff in total does EWSETA have	The current organogram has 90 positions
Will the price be published for all the bidders that responded	Yes
Kindly elaborate further on '120 hrs per quarter' under the scope of work - <i>Maintenance & Support</i>	This means that any support provided to EWSETA must not exceed 120 hours per quarter
Is there any T&C's on the remote system	That will form part of the SLA with the appointed bidder
Should we quote on a number of hours	You can quote per hour in order to do the price differentiation of bidders
Can EWSETA disclose the previous system to bidders	No
What are the timelines of the submissions	Submissions should reach us not later than Monday 07 March 2022
Will the recordings be published on relevant platform	Yes, no later than Wednesday 02 March 2022