



BID DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY AND MAINTENANCE OF PRINTING SERVICES FOR A PERIOD OF FIVE (05) YEARS

BID NUMBER: EWSETA/RFP/05/2023-4

ISSUE DATE: TUESDAY, 05 MARCH 2024

BRIEFING SESSION: N/A

CLOSING DATE: THURSDAY, 28 MARCH 2024 @11H00AM

#	QUESTIONS	ANSWERS
1	With regard to the flatbed scanners requirements, please explain in more detail what PaperCut functionality EWSETA expect with the scanners?	Ability to scan to cloud
2	Does EWSETA already have PaperCut print management software in place with current MFD fleet? Is the end user license agreement of PaperCut registered in the end-user organization, which means when moving to another service provider the existing license can be used with other manufacturer MFD embedded which grants a cross-change discount, which will realize a cost saving for EWSETA if the case.	Yes, EWSETA does have PaperCut, but the licence can't be transferred to another Vendor.
3	If EWSETA do have PaperCut, please confirm if it's the MF or NG version?	MF
4	If EWSETA do have PaperCut will EWSETA be able to share the current licensing details with us so prices can be calculated accordingly for the print management software, it will be easier if we can be provided with the PaperCut license file, which can be located as per below:	No, the licence cannot be shared as it is owned by the Service Provider

#	QUESTIONS	ANSWERS
5	<p>Regarding the above-mentioned tender, please can you share your PaperCut license file with us. This will enable us to quote on an extension of the licenses and maintenance instead of quoting for full licenses and maintenance. By quoting this way it will be a lot more cost effective.</p>	<p>No, the licence cannot be shared as it is owned by the Service Provider</p>