



**REQUEST FOR QUOTATION (“RFQ”)**

**PROVISION FOR THE APPOINTMENT OF SERVICE PROVIDER FOR AN AUTOMATED  
ONLINE TRAVEL MANAGEMENT SYSTEM FOR A PERIOD OF TWELVE (12) MONTHS  
WITH ONE (1) MONTH EARLY TERMINATION**

<b>Bid Number</b>	EWSETA/RFQ/018/2026-27
<b>Bid Scope</b>	PROVISION FOR THE APPOINTMENT OF SERVICE PROVIDER FOR AN AUTOMATED ONLINE TRAVEL MANAGEMENT SYSTEM FOR A PERIOD OF TWELVE (12) MONTHS WITH ONE (1) MONTH EARLY TERMINATION
<b>Issue Date</b>	TUESDAY 09 JUNE 2026
<b>Non-Compulsory Briefing Session</b>	WEDNESDAY 17 JUNE 2026 @ 11H00 -12H00  <a href="https://teams.microsoft.com/meet/361327790229430?p=sUMcmYMFrryvHt74E7">https://teams.microsoft.com/meet/361327790229430?p=sUMcmYMFrryvHt74E7</a>
<b>Closing Date for submission of bids</b>	WEDNESDAY 24 JUNE 2026 @ 13H00
<b>Inquiries</b> (all inquiries should be in writing)	<a href="mailto:scmadmin@ewseta.org.za">scmadmin@ewseta.org.za</a>



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## 1. BACKGROUND INFORMATION

The Energy and Water Sector Education and Training Authority (EWSETA) is a statutory body established through the Skills Development Act No 97 of 1998 (the Act) to enable its stakeholders to advance the national and global position of the energy and water sector by facilitating the effective development of skills required to respond to related imperatives as envisaged in the National Development Plan (NDP).

The EWSETA is strategically positioned as an authority of skills development that effectively supports Government national plans and strategies. Furthermore, EWSETA is responsible for responding to the many skills-related needs of the sector and its respective labour markets. By carrying out its primary mandate, the EWSETA incrementally achieves skills development imperatives and related outcomes over the long term.

## 2. OBJECTIVE

EWSETA invites proposals from competent, reputable, and experienced Service Providers for the provision, implementation, support, maintenance, and management of an Automated Online Travel Management System for a period of twelve (12) months with one (1) month early termination.

The successful bidder must provide an integrated, secure, user-friendly, and compliant automated online travel solution that enhances operational efficiency, governance, approval workflows, cost management, traveller satisfaction, and reporting.

## 3. SCOPE OF WORK

EWSETA seeks to appoint a Service Provider to provide an end-to-end Automated Online Travel Management System that will:

- Automate all travel bookings, approvals and issue all travel documents.
- Integrate travel requests with cost center's, budgets, and GL accounts.
- Automatically calculate and validate travel costs against allocated budgets.
- Provide online booking services for flights, accommodation, car rental, shuttle, conferencing, and catering.
- Improve compliance with National Treasury cost containment measures.



- Provide approval workflows through Email, SMS, WhatsApp links and background quotations must be accessible to all stages of the booking lifecycle, loading, multi-level approval and post-completion audits.
- Enable real-time reporting, audit trails, and management dashboards.
- Protect EWSETA's Travel Lodge Card against fraud and unauthorized transactions.
- Improve traveler, booker and approver experience through seamless digital services.
- Provide expense management for petty cash, fuel, meals, and approved travel incidentals

**NB: The successful bidder shall provide an automated online system capable of delivering the following services for System functionality requirements**

### **3.1 FLIGHT RESERVATIONS AND AIR TRAVEL SERVICES**

The Automated online Travel System must be able to:

- Arrange domestic and international flight bookings for authorized travelers.
- Source and provide the lowest logical airfare options aligned to approved travel policies and cost containment principles.
- Provide a minimum of three (3) flight fare quotations from different airlines where applicable.
- Provide comparative airfare options including flexible and restricted fares.
- Facilitate airline reservations, ticket issuance, re-issuance, amendments, cancellations, and refund management.
- Ensure all tickets are issued timeously upon approval.
- Provide electronic travel itineraries and confirmations.
- Arrange VIP travel bookings where required for Executives and Board Members.
- Facilitate airport lounge access where applicable and approved.
- Coordinate excess baggage requirements where applicable.
- Provide after-hours and emergency travel support services.
- Ensure use of negotiated government airline rates where applicable.
- Submit supporting fare quotations, fare rules, and airline fare brochures upon request for verification and audit purposes.
- Provide advisory services on optimal routing, travel duration, and cost-saving opportunities.

Government travel cost containment measures require Travel Management Companies to utilize negotiated airline discounts and cost-effective travel options.



### **3.2 HOTEL ACCOMMODATION SERVICES**

The Automated online Travel System be able to:

- Source and arrange hotel accommodation for authorized travelers.
- Provide a minimum of three (3) comparative accommodation quotations for each booking request.
- Ensure accommodation bookings comply with applicable National Treasury accommodation rates and organizational travel policies.
- Utilize government negotiated accommodation rates where applicable.

### **3.3 PROVIDE ACCOMMODATION VOUCHERS AND CONFIRMATION LETTERS.**

- Facilitate amendments, cancellations, no-show management, and refunds where applicable.
- Ensure accommodation establishments meet acceptable quality, health, safety, and accessibility standards.
- Provide accommodation options located within reasonable proximity to meeting venues or operational locations.
- Negotiate discounted corporate and government accommodation rates where possible.
- Submit accommodation brochures, quotations, and rate confirmations upon request.
- Ensure accommodation establishments are legally compliant and operational.

National Treasury travel guidelines require accommodation bookings to be cost-effective and aligned to approved allowable rates.

### **3.4 CAR RENTAL SERVICES**

The Automated online Travel System be able to:

- Arrange short-term vehicle rental services through reputable and accredited car rental companies.
- Provide a minimum of three (3) vehicle rental quotations where applicable.
- Ensure vehicle categories are aligned to approved travel policies and cost containment measures.
- Facilitate vehicle booking confirmations, amendments, extensions, and cancellations.



- Ensure rented vehicles are roadworthy, insured, licensed, and compliant with safety regulations.
- Coordinate vehicle delivery and collection where applicable.
- Provide supporting rental quotations, vehicle categories, and rental brochures upon request.
- Ensure use of cost-effective vehicle options and negotiated government rates where applicable.
- Provide accident management and emergency support coordination where necessary.

National Treasury cost containment guidelines encourage the use of economical vehicle categories and cost-effective transport solutions.

### **3.5 SHUTTLE AND TRANSFER SERVICES**

The Automated online Travel System be able to:

- Arrange airport shuttle services and point-to-point transport for authorized travelers.
- Coordinate transport for meetings, workshops, conferences, and official events.
- Ensure shuttle operators are properly licensed and compliant with passenger transport legislation.
- Provide professional drivers and safe transport services.
- Provide quotations and fare rate sheet confirmations for shuttle services.
- Ensure timely collection and drop-off services.
- Facilitate emergency and after-hours transport support.
- Submit shuttle transport quotations and service brochures where required.

### **3.6 CONFERENCE AND VENUE MANAGEMENT SERVICES**

The Automated online Travel System be able to:

- Source and secure suitable conference venues for meetings, workshops, seminars, and training sessions.
- Provide a minimum of three (3) comparative venue quotations.
- Coordinate venue bookings and event logistics.
- Ensure venues provide appropriate facilities including:
  - Audio-visual equipment;
  - Internet connectivity;
  - Parking facilities;



- Accessibility requirements;
- Appropriate seating arrangements.
- Dietary Requirements
- 
- Liaise with venues regarding setup requirements and attendance arrangements.
- Facilitate amendments and cancellations where necessary.
- Provide venue brochures, quotations, floor plans, and package options upon request.

### **3.7 CATERING SERVICES**

The Automated online Travel System be able to:

- Arrange catering services for meetings, conferences, workshops, and official events.
- Provide comparative catering quotations where applicable.
- Ensure catering services comply with hygiene and food safety standards.
- Accommodate dietary, religious, cultural, and health requirements where requested.
- Coordinate catering delivery, setup, and service arrangements.
- Provide menu options and catering brochures upon request.
- Ensure cost-effective catering aligned to approved budgets.

### **3.8 SUPPORTING DOCUMENTATION AND QUOTATIONS**

The Automated Online Travel System shall provide access of supporting documentation for all travel-related services including but not limited to:

- Comparative quotations;
- Fare breakdowns;
- Airline fare rules;
- Accommodation quotations;
- Vehicle rental quotations;
- Shuttle service quotations;
- Hotel and conference brochures;
- Proof of negotiated government rates where applicable;
- Booking confirmations;
- Vouchers and itineraries; and
- Cancellation and refund documentation.

**NB: All quotations and support documents must be uploaded and be accessible on each booking made available for approval, audit and verification purposes.**



### **3.9. REPORTING REQUIREMENTS**

The Automated online Travel System be able to provide and /or access monthly and quarterly reports including:

- Travel expenditure reports;
- Savings and cost containment reports;
- Airline usage reports;
- Accommodation reports;
- Car rental and shuttle utilization reports;
- Conference and catering expenditure reports;
- Cancellation and refund reports;
- Service performance reports.
- Traveler behavior and No Shows report

### **3.10 BUDGET AND FINANCIAL CONTROLS**

The Automated online Travel System must be able to:

- Link each booking to a Cost Centre.
- Link each booking to General Ledger (GL) Accounts.
- Automatically calculate available budgets before booking approval.
- Prevent over-expenditure unless deviation approval is granted.
- Generate automated financial coding per transaction.
- Produce monthly reconciliations by cost centre and GL account

### **3.11 REPORTING AND DASHBOARDS**

The Automated online Travel System must provide:

#### **Monthly Reports**

- Spend by Cost Centre
- Spend by GL Account
- Air spend
- Hotel spend
- Car hire spend



- Shuttle Spend
- Refund report
- No-show report
- Cancellation report
- After-hours report

#### **Quarterly Reports**

- Top Travellers
- Top Suppliers
- Savings achieved
- Advance bookings
- Common routes
- Transaction volumes
- SLA performance

#### **Annual Reports**

- Full annual travel expenditure
- Budget variance analysis
- Supplier performance review
- Reports must export to:
  - Excel
  - PDF
  - CSV

### **3.12 SECURITY & COMPLIANCE**

The Automated online Travel System must comply with:

- POPIA
- Cybersecurity standards
- National Treasury Cost Containment Instructions
- PFMA
- Internal audit requirements

Must include:

- User role permissions
- Audit trail logs
- Two-factor authentication
- Encrypted data storage



### 3.13 IMPLEMENTATION REQUIREMENTS

The successful bidder must provide:

- Full system implementation including contingency plan.
- Data migration
- User acceptance testing
- Training for Super users, Travel Bookers and Approvers
- Super User be able to load, Review and have access on booking made by bookers from beginning to End
- Go-live support
- Helpdesk support
- After-hours support

### 3.14 SERVICE LEVELS INCLUDING TURNAROUND TIMES

The Automated online Travel System is accessible:

- To allow booking requests within agreed turnaround times.
- Maintain high levels of professionalism and customer service.
- Provide dedicated account management support.
- Operate a 24-hour emergency support service.
- Ensure confidentiality of organizational and traveler information.
- Ensure compliance with all applicable legislation, National Treasury regulations, SCM requirements, and EWSETA travel policies.

The Service Provider shall ensure prompt and efficient response times for all travel-related enquiries and bookings in accordance with the following minimum service standards:

<b>Service Item</b>	<b>Required Turnaround Time</b>
Domestic Travel Enquiries	Within 1 Hour
International Travel Enquiries	Within 2 Hours
Emergency International Travel Requests	Within 5 Hours

The Service Provider must maintain adequate operational capacity and after-hours support to ensure compliance with the above turnaround times and service delivery requirements.



### 3.15 APPROVAL WORKFLOW

The Automated online Travel System must provide a configurable online approval workflow with approval via:

- Email
- SMS approval links
- WhatsApp approval links

#### **Standard Workflow:**

1. Moderator
2. SCM Compliance
3. Line Manager (drop-down list of approved managers)
4. Finance Manager (for deviations only)

#### **Deviation Logic:**

The system must ask:

#### **Is this booking a deviation? YES / NO**

If YES, the request must automatically route to Finance Manager for approval.

#### **Additional Requirements:**

- All approvers must view quotations and attachments from the approval link  
Email, SMS and What sup
- Super User and Travel Bookers must be able to track approval progress.
- Traveler must receive booking confirmation once approved.
- Automated ticketing confirmation documents must be issued immediately after final approval.

### 3.16 SUPER USER FUNCTIONALITY

EWSETA Super Users must have rights to:

- Capture bookings
- Amend bookings
- Cancel bookings if loaded incorrectly
- View booking status at all stages
- Assist to redirect approvers during out-of-office periods
- Override and /or reject routing before authorized approval
- View reports and dashboards
- View full audit trails



- Retrieve confirmations and vouchers
- Manage user access
- Able to load New Travelers and Approvers when needed

### **3.17 PAYMENT MANAGEMENT**

The Automated online Travel System and the successful bidder must:

- Process all approved travel transactions through EWSETA Travel Lodge Card.
- Safeguard card details through secure payment gateways on the Travel System.
- Prevent fraud, duplicate payments, and unauthorized transactions.
- Provide prepaid virtual card vouchers for suppliers where required.
- Ensure suppliers are paid before traveler check-in where applicable.
- Provide reconciled monthly statements.

### **3.18 EXPENSE MANAGEMENT**

The Automated online Travel System must allow management of:

- Petty Cash
- Fuel Claims
- Meals / Lunch Claims
- Approved incidental travel expenses

The system must:

- Capture supporting documents
- Route for approval
- Reconcile expenses monthly

**NB:** More details will be provided at the briefing session.

## **4. EVALUATION CRITERIA**

EWSETA needs to be satisfied, in all respects, that the service provider selected has the necessary resources and abilities to deliver the required services. All submissions will be regarded in a fair manner in terms of evaluation criteria and process.



The evaluation will be in accordance with EWSETA's SCM Policy, and the Preferential Procurement Regulations 2022 issued in terms of the Preferential Procurement Policy Framework Act (Act No. 5 of 2000), whereby the 80/20 preference point system will be applied to evaluate the received proposals. A total of 80 points will be allocated on price and 20 points on specific goals, using SBD 6.1 to claim the points.

**THE RFQ WILL BE EVALUATED IN FOUR (04) STAGES AS FOLLOWS:**

**STAGE 1: Pre-Qualification Criteria: Returnable Administrative documents**

**STAGE 2: Technical/Functionality Evaluation**

**STAGE 3: Automated Online Travel System Presentation**

**STAGE 4: Price and Specific Goals stage**

**4.1. STAGE 1: PRE-QUALIFICATION CRITERIA / RETURNABLE ADMINISTRATIVE DOCUMENTS**

Prospective service providers must comply with the requirements and submit all required document(s) indicated hereunder with the bid documents at the closing date and time of bid.

**RETURNABLE ADMINISTRATIVE DOCUMENTS**

	<b>Administrative Compliance</b>	<b>Yes</b>	<b>No</b>
4.1.1	Company Registration Documents (CIPC)		
4.1.2	Bidders must declare that neither the company nor its directors are listed on the National Treasury Database of Restricted Suppliers or Register of Tender Defaulters.		
4.1.3	Bidders CSD (Central Supplier Database) Report / Number		
4.1.4	Joint Venture Agreement, if applicable		
4.1.5	Valid B-BBEE Certificate (issued by a SANAS accredited entity) or duly completed and commissioned B-BBEE Affidavit ( for EME's and QSE's). For joint venture submissions a combined BBBEE certificate/affidavit must be attached.		



	<b>Administrative Compliance</b>	<b>Yes</b>	<b>No</b>
4.1.6	The following SBD Forms must be fully completed and signed:		
4.1.7	<ul style="list-style-type: none"> <li>SBD 1 (Annexure 1)</li> </ul>		
	<ul style="list-style-type: none"> <li>SBD 4 (Annexure 2)</li> </ul>		
	<ul style="list-style-type: none"> <li>SBD 6.1 (Annexure 3)</li> </ul>		
4.1.8	Annexure 4 - General conditions of Purchase <b>[fully signed on the last page and initial on each page]</b>		
4.1.9	Tax Pin issued by SARS (Tax Clearance Certificate) If Joint venture, tax Pin for each member.		
4.1.10	Annexure 5 - POPI Consent forms consent to process (use) personal information (Informed Consent Notice) as per Promotion of Access to Information Act 2 of 2000, as amended, (PAIA) and the Protection of Personal Information Act 4 of 2013 (POPIA) <b>NB: Should the company be a Joint Venture (JV) both parties must consent and sign this consent form.</b>		

**Bidders will not be disqualified at this stage should the returnable administrative documents not be attached; however, should the bidder be recommended all the documents be required prior to the award.**

**Note: If a bidder is a Consortium, Joint Venture or Prime Contractor with Subcontractor(s), (Valid tax clearance certificate(s), A tax compliance status PIN and SBD 4) must be submitted for each Consortium/JV member or prime contractor and subcontractors.**



## 4.2 STAGE 2: TECHNICAL / FUNCTIONALITY EVALUATION

An assessment of functionality will be based on the evaluation criteria noted in the table below. The minimum qualifying score for functionality is **75 points**. All bids that fail to achieve the minimum qualifying score on functionality shall not be considered for further evaluation of Price and Specific Goals.

Each of the evaluation criteria in the table will carry a weighting as indicated, and the bidder will be required to score a minimum of **75 points** (out of the 100 points), i.e. **75%**, for Functionality in order to qualify to proceed to the next stage of the evaluation process.

### 4.2.1 EVALUATION CRITERIA

The service provider is to meet the criteria below which is applicable to the bid to be submitted to EWSETA.

Criteria	Scoring	Weighted score
<p><b>Reference letters for Automated online Travel System.</b></p> <p><i>NB: The Reference Letter(s) must not be older than 3 years must be on the letterhead of the previously serviced client and should reflect at least :</i></p> <ul style="list-style-type: none"> <li>a) Name of the client,</li> <li>b) Title of the related work conducted,</li> <li>c) Year conducted and completed,</li> <li>d) Contactable reference name,</li> <li>e) Contact details and</li> <li>f) Signed by the appropriate delegate.</li> <li>g) The Reference Letter must indicate the quality of the service rendered .</li> </ul> <p><b>NB: EWSETA</b> may contact the listed references to validate the information contained in this letter. Should any unfavorable feedback be received, it will be considered in the scoring process above. Responses to reference requests may be provided within 24 hours from the date of request. If EWSETA does not receive a response within this time frames the corresponding reference letter will be scored zero (0).</p>	<p>3 letters attached = <b>20 points</b>            2 letters attached = <b>15 points</b>            1 letter attached = <b>10 points</b></p> <p>No reference letters attached / unsatisfactory services rendered = <b>0 points</b></p>	<b>20</b>
<p><b>Business Continuity Plan</b></p> <p><i>Bidders must provide details of the disaster recovery plan in the event of power failure or technical difficulties.</i></p>	<p>Disaster recovery plan in the event of power failure or technical difficulties = <b>05 points</b></p>	<b>20</b>



Criteria	Scoring	Weighted score
<p><i>Backup and maintenance plan. Describe how traveler's data privacy interests will be safeguarded.</i></p> <p><i>Describe a Module within your Online Booking for Traveler Safety and Risk Management e.g., Real-time Traveler Alert and Communication.</i></p>	<p><i>Backup and maintenance plan = 05 points</i></p> <p><i>Travelers' data privacy safeguard plan submitted = 05 points</i></p> <p><i>Module within your Online Booking for Traveler Safety and Risk Management submitted = 05 points</i></p> <p><i>No Experience = 0 Points</i></p>	
<p><b>Qualified and Experienced Key Accounts Manager</b></p> <p><i>CV of Key Accounts Manager Bidders must attach a detailed CV of the account manager indicating at least 10 years of experience in Automated online Travel System</i></p>	<p><i>Highly experienced Qualified and Experienced Key Accounts Manager</i></p> <p><i>(10+ Years) Proven Track Record, qualified team and clear roles CV Provided = 05 Points</i></p> <p><i>(9- 5 Years) Proven Track Record, qualified team and clear roles CV Provided = 03 Points</i></p> <p><i>No Evidence of experience or team = 0 Points</i></p>	<b>05</b>
<p><b>Methodology and project approach</b></p> <p><i>Bidders must submit a proposal on methodology and project approach indicating a practical framework to demonstrate an adequate understanding of online travel management services in line with the scope of work.</i></p>	<p><i>The methodology and approach align to the scope of work; the timeframes and project plan are suited and tailored to the project needs = 05 points</i></p> <p><i>The methodology and approach partially align with the scope of work; the timeframes and project plan are suited and tailored to the project needs = 05 points</i></p> <p><i>The proposed methodology and approach are generic and minimally meets projects requirements. The project plan does not meet all requirements = 0 points</i></p>	<b>10</b>



Criteria	Scoring	Weighted score
<b>Live System Demonstration</b>	<p><i>Core Functionality</i> End-to-end booking (search → select → pay → confirm) works smoothly with real-time updates. <b>= 15 Points</b></p> <p><i>Payment &amp; Security</i> Secure, smooth payments; multiple options; compliance with standards (e.g., PCI-DSS). <b>= 10 Points</b></p> <ul style="list-style-type: none"> <li>• <i>Integration &amp; Reliability</i> Seamless integration with suppliers (airlines, hotels, etc.); system stable. <b>= 05 Points</b></li> <li>• <i>Reporting &amp; Analytics</i> Comprehensive, customizable reports (sales, bookings, cancellations, trends customer insights) with export options (Excel, PDF). <b>= 05 Points</b></li> </ul>	<b>35</b>
<b>Expense Management</b>	<p>Fully compliance with PFMA, National Treasury, and EWSETA policies; accuracy and proper documentation of expense reports; timely submission of claims and reconciliations; justification and control of expenses within approved budgets; and effective coordination with Finance and SCM for transparent, accountable, and compliant financial management.</p> <p>Accuracy of Expense Reports. Justification and Validity of Expenses. Documentation and Record Keeping. Budget Management</p> <p>Reports 100% accurate with complete supporting documents. <b>= 02 Points</b></p> <p>Expenses well justified and within approved budget. <b>= 02 Points</b></p> <p>Precision and correctness of reported expenses and supporting documentation. <b>= 02 Points</b></p> <p>Clear business justification and necessity of each claimed expense. <b>= 02 Points</b></p> <p>Adherence to approved budgets and cost-saving initiatives <b>= 02 Points</b></p> <p>No Expense management provided <b>= 0 Points</b></p>	<b>10</b>
<b>TOTAL AVAILABLE POINTS</b>		<b>100</b>



Each of the evaluation criteria in the table will carry a weighting as indicated, and the bidder will be required to score a minimum of **75 points** (out of the 100 points), i.e. 75%, for Functionality in order to qualify to proceed to the next stage of the evaluation process.

### 4.3 STAGE 3: AUTOMATED ONLINE TRAVEL SYSTEM PRESENTATION

Live System Demonstrations/Presentations will be requested. Only top Three (3) bidders under the functionality evaluation criteria above will be shortlisted and may be assessed on a scenario-based assessment where a bidder is expected to:

- Demonstrate the functionality of proposed Automated Online Travel system in line with the scope of work.
- Demonstrate understanding of the Business Continuity Plan.
- Demonstrates live system and Expense management processes

**Bidders are expected to score a minimum of 75 points to proceed to the final stage of evaluation.**

#	Presentation / Demonstration Evaluation Criteria	Reference Page Section No	Weight	Scoring
1	Fully integrated advanced system meeting all requirements with demonstrations and evidence includes and not limited to Online self-booking capability; Automated approval workflow; Budget control functionality; Expense management integration; Reporting capability; Mobile accessibility; Payment integration; Expense Management		30	
2	Comprehensive methodology with detailed implementation plan and clear deliverables Implementation methodology; Rollout plan; User training; Change management; Customer support; Integration approach		20	
3	Excellent support structure with guaranteed service levels and dedicated resources Turnaround times; After-hours support; Dedicated account management; Emergency support capability; Service delivery capacity		10	



#	Presentation / Demonstration Evaluation Criteria	Reference Page Section No	Weight	Scoring
4	Advanced reporting and cost management tools with dashboards and analytics Reporting functionality; Cost containment measures; Savings reporting; Budget monitoring; Compliance reporting		20	
5	Comprehensive contingency plan with tested recovery procedures Disaster recovery; Backup procedures; System redundancy; Emergency travel support; Cybersecurity controls; Business continuity arrangements		20	
	Total		100	

**\*NB Bidders who failed to score a minimum of 75 point will not proceed to the final stage of evaluation of pricing and specific goals stage, below.**

#### 4.4 STAGE 4: PRICING AND SPECIFIC GOALS

##### Points awarded for specific goals

For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

	Points
Price	80
<b>Specific goals:</b>	
B-BBEE Status level contribution	20
Total points for Price and Specific goals	100



The following table must be used to calculate the score out of 20 for B-BBEE status level contribution.

B-BBEE Status Level of contributor	Number of points 80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

- 4.4.1 Bidders are required to submit original and valid B-BBEE Status Level Verification Certificates or certified copies thereof together with their bids, to substantiate their B-BBEE rating claims.
- 4.4.2 A tenderer failing to submit proof of the B-BBEE status level of the contributor or is a non-compliant contributor to B-BBEE may not be disqualified but may only score points out of 80 for price; and scores 0 points out of 20 for B-BBEE.
- 4.4.3 A trust, consortium, or joint venture must submit a consolidated B-BBEE Status Level Verification Certificate for every separate bidder.
- 4.4.4 A bidder will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

## 5. FINANCIAL PROPOSAL

Financial proposals will be compared based on their total amount inclusive of VAT and all other related costs. Bidders are required to submit financial proposals as per the table below.



Service Category	Online Booking Fee (Unit Price)
	Year 1 (Excl. Vat)
Air Travel Domestic	R
Air Travel – Regional & International	R
Car Rental – Domestic	R
Car Rental – Regional & International	R
Shuttle Services – Domestic	R
Shuttle Services – Regional & International	R
Accommodation- Domestic	R
Accommodation – Regional & International	R
Travel Insurance	R
Visa Assistance	R
Reservation Changes – Domestic	R
Reservations Change Regional & International	R
Vendor Payments –Electronic Billback Domestic	R
Vendor Payments –Electronic Billback Regional & International	R
After Hours /Emergency Services	R
Expense Management per Service	R
Ticket Refunds	R
SMS/ WhatsApp notification	R
Tour Operator per booking	R
System Implementation, configuration Fee	R
Systems licensing and maintenance fee	R
Training Super User, Travel Bookers and Line Approver	R
User Registration	R
Monthly account reconciliation	R
<b>Total Vat Exclusive</b>	<b>R</b>
<b>VAT @15%</b>	<b>R</b>
<b>Total VAT Inclusive</b>	<b>R</b>



**Conference Transaction Fee**

Description	Year 1
Conference / Events / Catering transaction fee (as a % of the total venue hire cost)	%

Pricing schedule is compulsory and failure to complete same in prescribed above and without alterations may result in disqualification of the bid during the financial evaluation process.

Only firm prices will be accepted. Non-firm prices (including prices subject to rates of exchange variations) will not be considered. Bidders are requested to provide a clear agreement regarding joint venture/consortia. The percentage involvement of each company in the joint venture agreement should be indicated in the agreement.

**NB: Bidders who are registered for VAT who submit bids without VAT will be disqualified.**

All bidders are required to complete the VAT declaration below. This information is necessary for compliance and evaluation purposes. Failure to declare VAT status or provide a valid VAT number (if registered) may lead to disqualification or non-evaluation of your submission.

Question	Response	
<b>Are you a VAT-registered vendor?</b>	<b>Yes</b>	<b>No</b>
<b>Vat Registration Number (if applicable)</b>	_____	

**6. NOTES TO BIDDERS**

Outlined below are basic requirements that each bid must comply with. Failure of any bid to meet any or all these requirements may disqualify such a bid from the evaluation process:

- 6.1 Prospective bidders must ensure that their tax matters are in order in line with the Treasury Regulations and reflected accordingly on CSD. It is therefore a condition of this bid that the tax matters of the bidder be in order at the time of award. The failure of the bidder for not complying with their tax matters at the time of award will result in the bidder being disqualified.



- 6.2 The EWSETA will not be liable to reimburse any costs incurred by applicants in preparing their proposals.
- 6.3 Bids received late shall not be considered under any circumstances. A bid will be considered late if it arrives after 13H00 on/after the closing date.
- 6.4 EWSETA does not bind itself into making an appointment from proposals and offers received.
- 6.5 EWSETA reserves the right, at its sole discretion, to cancel this request for proposals, presentations, and price or not to make any appointment at all.
- 6.6 EWSETA will not make upfront payments.
- 6.7 A successful bidder must undertake to abide by the confidentiality undertakings contained in the agreement to be concluded.
- 6.8 The successful bidder will be informed of the outcome. A contract will only be deemed to be concluded when reduced to writing and signed by the designated responsible person of both parties (duly authorised). The person responsible of the EWSETA is the Chief Executive Officer or her/his written authorised delegate.
- 6.9 A probation period of 30 days will apply to the agreement and a penalty regime system in the maintenance addressing recourse by the supplier or EWSETA will be implemented.
- 6.10 Please note that any plagiarism of any sort contained within any bid or any other documents submitted to the EWSETA by any bidder will result in the disqualification of the respective bidder and may potentially have legal ramifications.
- 6.11 EWSETA may request clarification or further information regarding any aspect of the bidder. The bidder must provide the requested information within forty-eight (48) hours after the request has been made; otherwise, the bidder may be disqualified.
- 6.12 Nothing as stipulated in these Terms of Reference may be amended without the written confirmation of the Chief Executive Officer of EWSETA or his/her delegated authority.
- 6.13 Any possible staff changes during the engagement must be done in consultation with and approval of EWSETA.
- 6.14 The proposed graphic designer and copywriter cannot be changed during the engagement. In the event of a change, prior approval will be required from EWSETA.

## **7. SUB-CONTRACTING**

A tenderer will not be awarded points for B-BBEE status level if it is indicated in the tender documents that such a tenderer intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a tenderer qualifies for unless the intended sub-contractor is an exempted micro-enterprise that has the capability and ability to execute the sub-contract.



## 8. SUBMISSION OF BIDS

Bidders are required to submit their proposals to the following email address:  
[scmadmin@ewseta.org.za](mailto:scmadmin@ewseta.org.za)

## 9. CLOSING DATE OF PROPOSAL

A comprehensive proposal together with pricing schedule must reach EWSETA by no later than **Wednesday 24 June 2026** not later than **13H00**. Please note that no late proposals will be considered.

## 10. TENDER VALIDITY

This RFQ shall be valid for **90 working days** calculated from Bid closing date.

## 11. FRAUD HOT-LINE

EWSETA subscribes to fair and just administrative processes. EWSETA therefore urges its clients, suppliers, and the general public to report any fraud or corruption to:

### **EWSETA VIVUZELA FRAUD AND ETHICS HOTLINE**

Free Call: 0800 611 205 or SMS: 30916 Email: [ewseta@thehotline.co.za](mailto:ewseta@thehotline.co.za)

Or visit their website: <https://www.thehotline.co.za/>



**ANNEXURE 1: SBD 1 - PART A**

**INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE EWSETA					
<b>BIDNUMBER:</b>	<b>EWSETA/RFQ/018/2026-27</b>	<b>CLOSING DATE:</b>	<b>24/06/2026</b>	<b>CLOSING TIME:</b>	<b>13:00</b>
<b>DESCRIPTION</b>	<b>PROVISION FOR THE APPOINTMENT OF SERVICE PROVIDER FOR AN AUTOMATED ONLINE TRAVEL MANAGEMENT SYSTEM FOR A PERIOD OF TWELVE (12) MONTHS WITH ONE ( 1 ) MONTH EARLY TERMINATION</b>				
<b>BID RESPONSE DOCUMENTS SHOULD BE SENT TO THE SCM EMAIL ADDRESS</b>					
<a href="mailto:scmadmni@ewseta.org.za">scmadmni@ewseta.org.za</a>					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO</b>			<b>TECHNICAL ENQUIRIES MAY BE DIRECTED TO:</b>		
CONTACT PERSON	<a href="mailto:scmadmin@ewseta.org.za">scmadmin@ewseta.org.za</a>		CONTACT PERSON	<a href="mailto:scmadmin@ewseta.org.za">scmadmin@ewseta.org.za</a>	
TELEPHONE NUMBER	<b>011 274 4700</b>		TELEPHONE NUMBER		
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS	<a href="mailto:scmadmin@ewseta.org.za">scmadmin@ewseta.org.za</a>		E-MAIL ADDRESS	<a href="mailto:scmadmin@ewseta.org.za">scmadmin@ewseta.org.za</a>	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER	TAX		<b>OR</b>	CENTRAL SUPPLIER	MAAA



COMPLIANCE STATUS	COMPLIANCE SYSTEM PIN:			DATABASE No:	
2.1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	2.2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS/SERVICES OFFERED?		<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	

**QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS**

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?  YES  NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA?  YES  NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?  
 YES  NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?  YES  NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?  YES  NO

**IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.**

**PART B**

**TERMS AND CONDITIONS FOR BIDDING**

<b>1. BID SUBMISSION:</b>
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION. 1.2. <b>ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.</b> 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT. 1.4. <b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b>
<b>2. TAX COMPLIANCE REQUIREMENTS</b>



- 2.3 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.4 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.5 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE [WWW.SARS.GOV.ZA](http://WWW.SARS.GOV.ZA).
- 2.6 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.7 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.8 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.9 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID SIGNED.....

(Proof authority must be submitted e.g. company resolution)

DATE: .....



**ANNEXURE 2 – SBD4 - BIDDER’S DISCLOSURE**

**1. PURPOSE OF THE FORM**

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

**2. Bidder’s declaration**

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise,

employed by the state? **YES / NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES / NO**

2.2.1 If so, furnish particulars:

.....  
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/ NO**

2.3.1 If so, furnish particulars:

.....  
.....

### 3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

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<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	.....
Signature	Date
.....	.....
Position	Name of bidder

---

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



**ANNEXURE 3: SBD 6.1 - PREFERENCE POINTS CLAIM FORM**

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

**1. GENERAL CONDITIONS**

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

*(delete whichever is not applicable for this tender).*

a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100



- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

## 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

## 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

#### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

#### 80/20 or 90/10

$$P_s = 80 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right) \text{ or } P_s = 90 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where

$P_s$  = Points scored for price of tender under consideration

$P_t$  = Price of tender under consideration

$P_{min}$  = Price of lowest acceptable tender



### 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right) \quad \text{or} \quad Ps = 90 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.



**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

*(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)*

*Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)*

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
B-BBEE Level Contributor Status: 1	20	
2	18	
3	14	
4	12	
5	8	
6	6	
7	4	
8	2	
Non-compliant contributor	0	

**DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3. Name of company/firm.....

4.4. Company registration number: .....

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation



- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[Tick applicable box]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

.....

**SIGNATURE(S) OF TENDERER(S)**

**SURNAME AND NAME:** .....

**DATE:** .....

**ADDRESS:** .....

.....

.....

.....



## **ANNEXURE 4 : EWSETA GENERAL CONDITIONS OF PURCHASE**

### **a. General**

- i. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- ii. With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

### **b. Standard**

- i. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

### **c. Use of contract documents and information; inspection**

- i. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- ii. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- iii. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- iv. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

### **d. Patent rights**

- i. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

### **e. Performance security**

- i. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.



- ii. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- iii. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  16. a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  17. a cashier's or certified cheque
- i. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**b. Use of contract documents and information; inspection**

- i. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- ii. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- iii. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- iv. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

**c. Patent rights**

- i. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from the use of the goods or any part thereof by the purchaser.

**d. Performance security**

- i. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- ii. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- iii. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  18. a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque



- i. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations unless otherwise specified in SCC.

**b. Inspections, tests, and analyses**

- i. All pre-bidding testing will be for the account of the bidder.
- ii. 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- iii. 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- iv. 8.4 If the inspections, tests, and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests, and analyses shall be defrayed by the purchaser.
- v. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests, or analyses shall be defrayed by the supplier.
- vi. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- vii. Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall when called upon, remove them immediately at his own cost and forthwith substitute them with supplies that do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- viii. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof or to act in terms of Clause 23 of GCC.

**c. Packing**

- i. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt, and precipitation during transit, and open storage. Packing, case size, and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- ii. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.



**d. Delivery and documents**

- i. Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- ii. Documents to be submitted by the supplier are specified in SCC.

**e. Insurance**

- i. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery in the manner specified in the SCC.

**f. Transportation**

- i. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

**g. Incidental services**

- i. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
  20. performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  21. furnishing of tools required for assembly and/or maintenance of the supplied goods;
  22. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  23. performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  24. training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, startup, operation, maintenance, and/or repair of the supplied goods.
    - i. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

**b. Spare parts**

- c. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
  25. such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  26. in the event of termination of production of the spare parts: Page 42 of 51
  27. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  28. following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.



#### **a. Warranty**

- i. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- ii. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC. 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- iii. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- iv. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

#### **b. Payment**

- i. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- ii. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- iii. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- iv. 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

#### **c. Prices**

- i. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

#### **d. Contract amendments**

- i. No variation in or modification of the terms of the contract shall be made except by a written amendment signed by the parties concerned.

#### **e. Assignments**

- i. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.



**f. Subcontracts**

- i. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

**g. Delays in the supplier's Performance**

- i. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- ii. If at any time during the performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding the timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation Page 44 of 51
- iii. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or local authority.
- iv. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- v. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause
- vi. unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- vii. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

**h. Penalties**

- i. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

**i. Termination for default**

- i. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
  29. if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
  30. if the Supplier fails to perform any other obligation(s) under the contract; or
  31. if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.



- i. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue the performance of the contract to the extent not terminated.
  - ii. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
  - iii. If a purchaser intends to impose a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
  - iv. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
  - v. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
    - 32.the name and address of the supplier and / or person restricted by the purchaser;
    - 33.the date of commencement of the restriction
    - 34.the period of restriction; and
    - 35.the reasons for the restrictionThese details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.
  - i. If a court of law convicts a person of an offense as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to the National Treasury website.
- b. Anti-dumping and countervailing duties and rights**
- i. When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.
- c. Force Majeure**
- i. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that



his delay in performance or other failures to perform his obligations under the contract is the result of an event of force majeure.

- ii. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**d. Termination for insolvency**

- i. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

**e. Settlement of Disputes**

- i. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
  - ii. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
  - iii. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
  - iv. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
  - v. Notwithstanding any reference to mediation and/or court proceedings herein,
36. the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
37. the purchaser shall pay the supplier any monies due to the supplier.

**a. Limitation of liability**

- i. Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
38. the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
39. the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.



**a. Governing language**

- i. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English

**b. Applicable law**

1. The contract shall be interpreted in accordance with South African laws unless otherwise specified in SCC.

**c. Notices**

- i. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- ii. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

**d. Taxes and Duties**

- i. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- ii. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- iii. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

**e. National Industrial Participation (NIP) Programme**

- i. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

**f. Prohibition of Restrictive practices**

- i. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is Page 49 of 51
  - ii. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 40.** If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector



for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

.....	.....
Signature	Date
.....	.....
Position	Name of bidder

**ANNEXURE 5 - PROTECTION OF PERSONAL INFORMATION ACT (POPIA)**

**1. INTRODUCTION**

The Protection of Personal Information (POPI) act aims to give effect to the constitutional right to privacy by balancing the right to privacy against that of access to information. POPI requires that personal information pertaining to individuals be processed lawfully and in a reasonable manner that does not infringe on the right to privacy.

This consent form sets out how personal information will be collected, used and protected by EWSETA, as required by POPI. The use of the words “the individual” for the purposes of this document shall be a reference to any individual communicating with EWSETA and/or concluding any agreement, registration, or application, with the inclusion of each individual referred to or included in terms of such agreement, registration or application.

**2.WHAT IS PERSONAL INFORMATION?**

The personal information that EWSETA requires relates to names and surnames, birth dates, identity numbers, passport numbers, demographic information, education information, occupation information, health information, addresses, memberships, and personal and work email and contact details.

✓ What is the purpose of the collection, use and disclosure (the processing) of personal information?

2.1 EWSETA is legally obligated to collect, use and disclose personal information for the purposes of:

2.2 Reporting skills development initiatives to the Department of Higher Education and Training.

2.3 Reporting enrolments and achievements of programmes to the South African Qualifications Authority.

2.4 Reporting on quality assurance functions to the Quality Council of Trades and Occupations

2.5 Evaluating and processing applications for access to financial and other benefits.



2.6 Compiling statistics and other research reports.

2.7 Providing personalised communications.

2.8 Complying with the law; and/or a purpose that is ancillary to the above.

2.9 EWSETA may also use and disclose personal information for the purposes of:

2.10 Providing personal information to third parties who demonstrate an interest in either employing or making use of the services provided by an individual, in circumstances where the individual has indicated in clause 7, below, that he/she would like his/her details made available to potential employers or clients.

2.11 EWSETA will not process personal information for a purpose other than those which are identified above without obtaining consent to further processing beforehand.

### **3. WHAT IS 'PROCESSING'?**

POPI provides that the term "processing" covers any operation or activity, whether or not by automatic means, concerning personal information, including collection, receipt, recording, organisation, collation, storage, retrieval, alteration, consultation or use; dissemination by means of transmission, distribution or making available in any other form; or merging, linking, as well as restriction, erasure or destruction of information.

3.1 How will EWSETA process personal information?

3.1.1 EWSETA will only collect personal information for the purpose as stated above.

3.1.2 Information will be collected in the following manner:

3.1.2.1 Directly from the individual.

3.1.2.2 from an agent, relative, employer, work colleague or other duly authorised representative who may seek or request our services.

3.1.2.3 from education institutions, training providers, or other service providers that are providing the individual with services.

3.1.2.4 from our own records relating to our previous supply of services or responses to the individual's request for services; and/or

3.1.2.5 from a relevant public or equivalent entity.

### **4. TO WHOM WILL PERSONAL INFORMATION BE DISCLOSED?**

The personal information may be disclosed to other relevant public or other entities on whose behalf we act as intermediaries, other third parties referred to above in relation to the purpose or who are sources of personal information, service providers such as professional bodies who operate across the borders of this country (trans-border flow of information) where personal information must be sent in order to provide the information and/or services and/or benefits requested or applied for. In the event of another party/ies acquiring all of or a portion of EWSETA's



mandate or functions, personal information will be disclosed to that party, but they will equally be obliged as we are, to protect personal information in terms of POPI.

## **5. CONSENT AND PERMISSION TO PROCESS PERSONAL INFORMATION (AUTHORISED SIGNATORY):**

5.1 I hereby provide authorisation to EWSETA to process the personal information provided for the purpose stated.

5.2 I understand that withholding of or failure to disclose personal information will result in EWSETA being unable to perform its functions and/or any services or benefits I may require from EWSETA.

5.3 Where I shared personal information of individuals other than myself with EWSETA I hereby provide consent on their behalf to the collection, use and disclosure of their personal information in accordance with this consent provided and I warrant that I am authorised to give this consent on their behalf.

5.4 To this end, I indemnify and hold EWSETA harmless in respect of any claims by any other person on whose behalf I have consented, against EWSETA should they claim that I was not so authorised.

5.5 I understand that in terms of POPI and other laws of the country, there are instances where my express consent is not necessary in order to permit the processing of personal information, which may be related to police investigations, litigation or when personal information is publicly available.

5.6 I will not hold EWSETA responsible for any improper or unauthorised use of personal information that is beyond its reasonable control. Rights regarding the processing of personal information.

5.7 The individual may withdraw consent to the processing of personal information at any time, and should they wish to do so, must provide EWSETA with reasonable notice to this effect. Please note that withdrawal of consent is still subject to the terms and conditions of any contract that is in place. Should the withdrawal of consent result in the interference of legal obligations, then such withdrawal will only be effective if EWSETA agrees to same in writing. EWSETA specifically draws to the attention that the withdrawal of consent may result in it being unable to provide the requested information and/or services and/or financial or other benefits. Further, please note that the revocation of consent is not retroactive and will not affect disclosures of personal information that have already been made. In order to withdraw consent, please contact the Information Officer at [koenak@ewseta.org.za](mailto:koenak@ewseta.org.za)

5.8 Where personal information has changed in any respect, the individual is encouraged to notify EWSETA so that our records may be updated. EWSETA will largely rely on the individual to ensure that personal information is correct and accurate:

5.9 The individual has the right to access their personal information that EWSETA may have in its post-session and is entitled to request the identity of which third parties have received and/or processed personal information for the purpose. Please note however, that any request in this regard may be declined if:

- the information comes under legal privilege during litigation,



- the disclosure of personal information in the form that it is processed may result in the disclosure of confidential or proprietary information,
- giving access may cause a third party to refuse to provide similar information to EWSETA,
- the information was collected in furtherance of an investigation or legal dispute, instituted or being contemplated,
- the information as it is disclosed may result in the disclosure of another person's information,
- the information contains an opinion about another person and that person has not consented, and/or
- The disclosure is prohibited by law.
- Requesting access and lodging of complaints
- Please submit any requests for access to personal information in writing to the EWSETA's information officer [koenak@EWSETA.org.za](mailto:koenak@EWSETA.org.za).
- With any request to access the personal information, EWSETA will require the individual to provide personal information to verify identification and therefore the right to access the information.
- There may be a reasonable charge for providing copies of the information requested.
- If any request has not been addressed satisfactorily, a complaint may be lodged at the office of the Information Regulator.

\_\_\_\_\_  
**Signature of authoriser**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Position**

\_\_\_\_\_  
**Name of authority**